

Transforming Your Primary Readiness Site

CAMP SMITH BILLETING PROGRAM

- We will continue to react with urgency to a report of substandard conditions experienced by Soldiers using barracks and lodging at Camp Smith.
- We have established a culture of continuous improvement, which leads us to acknowledge that we can do better in all areas in order to achieve a sustainable, consistent quality experience for our Soldiers.
- We seek continuous improvement and are addressing issues big and small in Camp Smith's Billeting and Lodging Program. We will be transparent with our plans and we will hold our staff accountable, ensuring safe and secure living environments.
- We encourage all Soldiers to give us candid feedback, with the reassurance there will be NO REPRISALS. The ICE portal provides an easy, non-attributable means for reporting problems or confirming quality, both of which help us improve and sustain your billeting program.
- Camp Smith's leadership team reads and addresses every ICE report, Garrison Command operational team AAR, and all forms of unit and individual feedback. Maintaining your trust and confidence is job one.

Let us know how we are doing
and hold us accountable

<https://ice.disa.mil/>



We must know:

Do you have any major electrical, plumbing, water leaks or other similar issues?

Do you have any problems with rodents, vermin, or harmful insects?

Do you have any serious problems with mold, mildew, rot or smells?

Do you have any emergency (Life/Health/Safety) concerns?

Call the Camp Smith 24hr Maintenance Emergency Hotline

(914) 945-7500